MORE RESOURCES:

Help may be available at a different number too. Below are some community numbers you may find helpful when looking for assistance:

**Neighborhood Resolution**
(360) 619-1140

**Animal Control**
(360) 397-2488

**Crisis Line**
(360) 696-9560

**Code Enforcement**
(360) 487-7810 (Vancouver)
(360) 397-2375 (Clark County)

**Public Works**
(360) 342-5352 (Battle Ground)
(360) 576-0304 (Clark County)
(360) 696-8002 (Vancouver)

**Report Power Outage**
(360) 992-8000

**Alternate 311 Number**
(360) 693-3111

CRESA
Always Here, Always Ready

CONTACT US

**Clark Regional Emergency Services Agency (CRESA)**
710 West 13th Street
Vancouver WA 98660-2810

**Admin Office:** 360-737-1911
**General Email:** cresa@clark.wa.gov
**Website:** cresa911.org
**RSS:** feeds.feedburner.com/cresa911
**Facebook:** facebook.com/CRESA.911
**Twitter:**
twitter.com/cresa (emergency info only)
twitter.com/cresatalk (everything else)
**Blog:** www.cresa911.blogspot.com/
**YouTube:** youtube.com/user/CRESA911

NON-EMERGENCY LAW ENFORCEMENT
311 or 911

We want to make it as simple as possible to decide between 311 and 911. The first thing to always remember is use 911 for any and all fire and medical calls. Never call 311 for an ambulance, no matter how minor of a medical complaint you have.

Call 911 if your police complaint involves a gun, is a crime in progress (happening now), or a situation that needs police to prevent or stop an injury. Some specific examples are below, but if you are in doubt, call us at 911 just to be safe.

Reasons to call 311
- To request a police report
- Abandoned vehicles
- Noise complaints
- Parking issues
- Stolen property
- Civil issues

Reasons to call 911
- Any fire complaint
- Any medical complaint
- In progress (happening now) crimes or situations that need police to prevent or stop:
  - Injury
  - Property damage
- Examples include:
  - Suspicious persons or activities
  - Traffic accidents
  - Traffic hazards
  - Fights (verbal or physical)
  - Reckless or drunk drivers
- Involves a gun

* If you’re unable to use 311 non-emergency, call (360) 693-3111 or 911