

City of Washougal Facility Closures

Effective Tuesday, March 17, 2020 at 8am, to limit the potential for additional COVID-19 exposure to our city personnel, customers, and community members, all City of Washougal facilities will be closed to the public through April 30, 2020. This timeframe may be extended or shortened depending upon how the COVID-19 situation unfolds. This measure to increase social distancing practices is being taken in response to ongoing guidance from health officials regarding actions necessary to stop the spread of COVID-19.

The City is still open for business during this closure. Members of the public will still be able to reach staff by phone during regular business hours (8 am – 5pm M-F). Please call 360-835-8501.

Questions or making a delivery? Please call the City Hall main counter number: 360.835.8501 x501.

Please see below for information about how you can access City services:

City Hall

Options for paying your utility bill:

- Pay your bill online at <https://www.municipalonlinepayments.com/washougalwa>. Don't have any online account yet? Here's a quick video on how to sign up:
<https://www.cityofwashougal.us/CivicAlerts.aspx?AID=19>
- To facilitate social distancing and encourage our utility customers to stay home and not make a trip to City Hall, all fees have been removed from online payments. If you paid your utility bill online on or after March 17, those fees will be credited on your account during the next billing cycle.
- Sign up to have your utility payment made automatically each cycle via ACH. Please find the ACH sign-up form here (mail completed form to 1701 Ct St Washougal, WA 98671):
<https://www.cityofwashougal.us/DocumentCenter/View/209/Authorization-for-Automatic-Utility-Bill-Payments-PDF>
- Mail your payment to 1701 C St Washougal, WA 98671
- Utilize the payment dropbox located at the south entrance to City Hall (1701 C Street)

Access to Community Development (permits, planning/development engineering and inspections):

- Submitting plans for building permits or planning reviews and picking up permits that are ready for issuance will be by appointment only.
- Please contact Planning/Engineering for general questions or to schedule an appointment at: jessica.herceg@cityofwashougal.us or by calling 360.835.8501 x603.
- Please contact Building for general questions, to make an appointment to submit building plans for review or to make an appointment to pick up a building permit ready for issuance at: teresa.guise@cityofwashougal.us or by calling 360.835.8501 x611.
- Forms can be downloaded at our website: [cityofwashougal.us/201/Community-Development](https://www.cityofwashougal.us/201/Community-Development).

Dog licenses, dog impound fees, cemetery fees, special event applications and fees:

- Dog licenses, payment of dog impound fees, payment of cemetery fees, application submittal and payment of fees for special event permits will be by appointment only.
- Please contact City Hall at 360.835.8501 to schedule an appointment.

Police Department

The Washougal Police Department lobby is closed until further notice. Administrative staff will be working in the office during normal business hours. You can contact staff through email at WASPD@cityofwashougal.us or by phone at (360) 835-8701.

If you have an emergency or need officer assistance please use the red phone to your right to speak with a dispatcher.

Public Works Administrative Building (2247 Main St)

Access to Cemetery Services:

- All Cemetery services will be by appointment only.
- Please contact Cemetery services staff for general questions or to schedule an appointment at: kelly.brown@cityofwashougal.us or by calling 360.835.2662 – or – suzanne.grover@cityofwashougal.us or by calling 360.835.2662.

Public Works Engineering and Executive Building (1615 C St)

Access to Engineering Services:

- Submitting applications for water/sewer service and Right-of-Way permits and picking up permits that are ready for issuance will be by appointment only.
- Please contact Engineering for general questions or to schedule an appointment at: rob.charles@cityofwashougal.us or by calling 360.835.8501 x230 – or – kaci.spurlock@cityofwashougal.us or by calling 360.835.8501 x234.
- Forms can be downloaded at our website: <https://www.cityofwashougal.us/167/Engineering>.